

CAPABILITY STATEMENT



CONNECT

The Concept AV development process is designed to establish a deep connection with our clients.



INFORM

We always explain technology in terms of practical outcomes so our clients can inform their audiences with the perfect AV solution.



INSPIRE

We always deliver inspiring AV solutions, but we also want to inspire our clients with the excellence of our customer service and solution design.



Our Vision

Concept AV will be recognized as the most inspired AV solutions professionals in Australia, whose reliability and quality of services are unmatched, considered as leaders in the industry, developing AV solutions that “Connect, Inform and Inspire” audiences and that exceed our clients expectations.

Company Background

Established in 1987, Concept AV has built its reputation on designing, installing and integrating high quality AV/UC solutions across a wide variety of industry sectors. Just as our AV solutions are designed to ‘Connect, Inform and Inspire’ audiences, we adopt the same philosophy with our clients. We operate in Education, Corporate and Government sectors. Project highlights include Rio Tinto remote operations center, Conoco Phillips new office fit out, Main Roads WA Traffic operations center, Department of Mines and Petroleum new office location & Christchurch Grammar school campus wide fit out.

Commitment to Quality

Concept AV is proud of its thirty-year track record in the design and delivering of successful AV projects. As part of our total commitment to quality, Concept AV has an integrated management system that forms the basis of our ISO 9001 accreditation. This not only ensures that we meet all regulatory requirements but provides assurance to our clients. Every project, no matter the size, will be assigned a qualified Project Manager and follow these tried and tested procedures, maintaining our high standards of quality on every project. Concept AV was also the first Western Australian company to earn the Certified Audio Visual Solutions Provider (CAVSP) diamond seal InfoComm International certification.

Health and Safety

Concept AV has a well-established and maintained Health & Safety Management System to comply with all applicable statutory and regulatory requirements, customer requirements and all related updates. Concept AV has a strong safety culture within our company. The Health & Safety Policy of Concept AV is to ensure the safety, health and well-being at work of every employee, subcontractor, client and member of the public. We are committed to providing and maintaining safe and healthy working conditions, safe systems of work and safe equipment procedures in so far as is reasonably practicable and in accordance with that set out in the Work Health and Safety Act and all other relevant statutory provisions and codes of practice.

Social Responsibility

Social responsibility and accountability are issues we take very seriously at Concept AV. Whether dealing with a large corporation or an individual employee dealing directly with a single customer, Concept AV will ensure we always behave in an honest and ethical manner. At Concept AV we see ourselves as much more than the products and services we sell. We believe that by building strong relationships with our clients we can help them inform audiences in ways that inspire individuals to greater achievements, which will have a lasting positive impact on our community.

Environmental Policy

Concept AV established and maintains its Environmental Management System to comply with all applicable statutory and regulatory requirements, customer requirements and all related updates. We source suppliers with appropriate environmental accreditations and certifications. Above all we aim to provide sustainable designs that bring innovation and increased functionality to communication and collaboration

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